SUBSCRIBER GRIEVANCE REGISTRATION FORM

Annexure G1

(to be used by subscriber only)

1. Subscriber Information: NAME																														
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PRAN (Permanent Retirement Account Number) *																														
2. Grievance * First Reminder Earliar Grievance No. (If reminder)																														
3. Nature of the Grievance *: (Please tick the respective block which is applicable to you)																														
A. Grievance against CRA																														
1. Incorrect PRAN account details (on registration) 2. Statement of transaction not received.																														
1.1) Personal 1.2) Employment 1.3) Nomination 1.4) Scheme setup																														
B. Grievance against PAO/Nodal Office																														
1. Change request updated incorrectly 1.1) Incorrect Personal details 1.2) Incorrect Employment details 1.3) Incorrect Nomination details 1.4) Incorrect Scheme setup. 2. Change request given but not updated in account 2.1) Personal details 2.2) Employment details 3. Incorrect Contribution not reflected 3. Incorrect contribution amount 3. Request for duplicate PRAN card not initiated by PAO 4. Scheme setup details 4. Incorrect contribution and initiated by PAO 5. Request for I-Pin reissue not initiated by PAO 6. Change in subscriber details 6.2 Nomination details 6.2 Nomination details 6.3) Scheme setup details 6.4) Switch instruction 7. Contribution not reflected 8. Incorrect contribution amount 9. Request for duplicate PRAN card not initiated by PAO 10. Request for I-Pin reissue not initiated by PAO 11. Request for T-Pin reissue not initiated by PAO																														
3. Switch instruction executed incorrectly 4. Switch instruction not executed. 5. Delay in executing switch instruction Provisional Receipt Number/ transaction id(if applicable) 4. Details of the grievance *(Not more than 2000 characters)																														
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Signature	Signature of the subscriber															1		C	RA	staı	mp	(to	be	fille	d at	CR	<u>A)</u>			

Instructions for filling the form

- 1. Fields marked as (*) are mandatory.
- 2. This form is to be used by the subscriber only
- 3. Please quote the Provisional Receipt Number if available.
- 4. Please tick the nature of grievance in Sr. No. 3 and mention the details in the Sr. No. 4. If space is insufficient please attach additional sheet mentioning the PRAN and grievance details.
- 5. This form is to be submitted at Central Recordkeeping Agency, NSDL e-Governance Infrastructure Limited, Times Tower, 1st Floor, Kamala Mills Compound, Senapati Bapat Marg, Lower Parel (W), Mumbai 400013
- 6. You can check the status of the grievance by quoting the ticket no at the CRA website or enquire at call center
- 7. The ticket number for reference and grievance resolution letter will be sent at the email id registered with CRA and to the PAO email id. If you have not registered the email id, please provide the same.